



Hand Stamping Metal Tools, Supplies and Crafts



FAQs

IMPRESSART® TOOLS AND SUPPLIES

What metals and materials can ImpressArt® metal stamps be used on?

Our metal stamps can be used on soft metals such as gold, silver, pewter, alkeme™, aluminium, nickel silver, brass, copper. For mixed media art, jewellery and crafts they can also be used on matt - board, clay, leather, glass, card stock, wax, wood and fabrics. For harder metals like stainless steel, we developed our Premium stamps. Using our regular stamps on harder metals will eventually wear them out. Our Premium stamps come with a lifetime guarantee.

What does the metal stamp size refer to?

The metal stamp size refers to the height of the stamped impression (not the size of the physical stamp). For letter stamps the size is based on the average letter height (skewed towards the taller letters). Note the size of the impressions can vary depending on the material and striking force being used.

How do I get my letters to line up straight when I'm stamping a word out?

We recommend using our Stamp Straight tape to help line up your letters. Using the top edge of the tape as your guide, apply it to your stamping surface. Now place your metal stamp on the stamping surface and lightly drag it down until you feel the bottom of the stamp catch the edge of your tape. Hold in place and stamp. If you repeat this for each letter, all of your letters will line up perfectly. Use a pen or a magic marker and a ruler to make evenly spaced marks on the tape. Begins tamping from the center and work your way left and right and top to bottom. This will help ensure that your stamped images and words are properly aligned.

What tools do I need to get started metal stamping?

To start stamping you can use a household hammer and you must stamp on a hard surface such as a steel bench block or anvil. While a steel household hammer will work, our brass hammer will produce better and more consistent results. Steel is a hard metal so it bounces back when it hits our steel stamps and can create double impressions. Brass is softer and disperses the impact of the hit directly into the stamp focusing it on the blank for optimum stamping performance.

Why do I get double impressions when I'm stamping?

This is a common issue for those using steel hammers and is why we recommend using a brass hammer. The steel head of a hammer can be just as hard as the steel stamp they are striking. When this happens the hammer can bounce or vibrate off of the stamp very quickly and sometimes hit the stamp again, which will leave a double impression. Another reason you may get double impressions is if you strike the stamp multiple times. You should try to hit the stamp hard enough so that you only have to hit it one time.

How can I get my stamped impression to stand out?

There are a several ways to add color to your stamped impressions. The easiest way is to use permanent markers or paint markers where you simply color in the impressions and wipe away the excess ink with a polishing cloth or paper towel. For brass and copper, you can use liver of sulfur to oxidize the metal, which will give the entire piece an antiqued look and emphasize the stamped areas. Acrylic or enamel paint can also be used.

How can I texture or give my stamped metal work an antiqued look to it?

We have several texture hammers designed specifically to add textures to our metal blanks. Striking the blank repeatedly in a pattern adds texture. You can also use the round end of a ball peen or chasing hammer to add texture across the surface of your blanks or around the edges. You can also create texture using design stamps in a pattern.

What is the difference between basic, regular and premium ImpressArt® stamps?

Basic stamps are an affordable way to get started with metal stamping. These stamps have no markings on the shank for identification or orientation. They come coated with oil to prevent rust (simply wipe clean and avoid contact with water). They are designed for use with softer base metals like copper, brass, nickel silver, aluminum, and pewter.

Our *regular* ImpressArt® branded stamps have an oil free plated finish to prevent rust. Each shank is engraved with the image of the stamp for easy identification and an ImpressArt® logo to assist in orientation while stamping. These stamps are available in a wide variety of designer fonts and designs. The letter stamps come in stack and store cases, with a marked slot for every stamp to keep them organized, and are sold with 7 bonus punctuation and design stamps. These stamps are designed for use on soft metals including pewter, Alkemé™, aluminum, brass, copper, nickel silver, silver, and gold.

Premium stamps are specifically manufactured for use with harder materials such as stainless steel and feature a lifetime guarantee. These sets also come in our stack and store cases and include 7 bonus stamps.

SAY SOMETHING FINISHED CRAFTS

How are "Say Something" Finished Crafts made?

Each piece is hand stamped, not engraved. That means that for each letter, a steel stamp is placed on a stamping blank and struck with a heavy hammer. After stamping, pieces are blackened and then given a polished finish. No two pieces are the same...truly one of a kind!

What are the Finished Crafts made from?

There are a selection of metal components namely Pewter, Alkeme™, Aluminium and Nickel Silver. Many factors can influence the wear and tear of jewellery so always protect your items from scratching, chemicals and perfume and remove before bathing and swimming. See [Metal Care](#) for further details.

Will the stamped letters be perfectly straight?

Hand stamping requires for each letter to be stamped separately. Whilst care is taken to create a uniform look it is impossible for each letter to be spaced or aligned perfectly. This adds to the charm and it will ensure your item has a handmade and personal look with every piece being uniquely different. Please do not choose hand stamped jewelry if you are expecting the uniform look of a machine engraved piece. The stamping process leaves a slight impression on the back of the piece and the disc can only be stamped on one side.

Do you do custom orders?

All Finished Craft orders can be customised to your specifications. You can select any of the chains, discs or charms to create a piece that is individually unique, however please note that space is limited on some of the pieces.

How do I place an order?

All orders will be processed either via our full shopping website or via email communication. Simply email your details specifying your interest and we will get back to you with your order confirmation.

How do I pay for my order?

Payment can be made via EFT or credit card. Full payment must be confirmed prior to delivery.

How long will it take to receive my order?

Tools and Supplies delivery is dependent on stock and can take 2 days to 2 weeks. It usually takes about 7 days to complete a "custom" finished craft order from date of payment. If an urgent request is made, we will try our absolute best to get the order to you sooner.

How will my order be delivered?

Please note that the time it takes to deliver an item may vary and this needs to be added to the production time.

COLLECT: If you live near Sunninghill.

DRIVER DELIVERY: Only in Johannesburg Area at a service cost of R50

COURIER: Your parcel will be delivered to your door within 48 hours of order completion. This service costs approx. R100 dependant on areas and size of parcel.

Will my order be delivered in a gift box?

All "Say Something" Finished Crafts will be delivered in a Funky gift box with a personalised gift tag if required.

What is your returns policy?



Returns Policy

IMPRESSART® TOOLS AND SUPPLIES

ImpressArt® merchandise is warranted with respect to materials and workmanship for use under normal conditions. All metal stamps are rated for use with Pewter, Alkeme™, Aluminium, Nickel, Brass, Copper, Silver, Gold and other soft metals and materials. Only Premium stamps are rated for use on Steel, Stainless Steel, Chrome and other hard materials.

If you are unhappy with your purchase we offer a full money back guarantee and will happily accept all returns within 7 days of receipt of goods. Please ensure that no merchandise is returned without prior discussion and our written consent. Product must be in its original packaging.

FINISHED CRAFTS AND JEWELLERY

Say-Something offers personalised custom pieces that are hand stamped using special tools. Each letter is individually stamped into the metal. As such, each letter may not line up perfectly and some letters may be deeper than others. This is the art of hand stamped items making them all unique and different with no two items being the same! We pride ourselves in offering quality goods even though not perfect.

We will not be held responsible for inaccurate details on your personalised pieces...however if you are not 100% happy with the product received, we offer a full money back guarantee and will happily accept all returns within 7 days of receipt of goods. Please ensure that no merchandise is returned without prior discussion and our written consent.

All credits for merchandise returns shall exclude delivery costs. Please send any returns via a 'trackable' service and retain your proof of postage. We are unable to process refunds or exchanges unless we receive the product together with the order number, customer name and contact details. Upon receipt of the returned item we will refund via EFT within 7 days.

Please visit our website for more information about our product range

www.say-something.co.za



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